

## Manners And Body Language Across Cultures



Award-winning author, folklorist and university instructor Norine Dresser specializes in multicultural manners.

In her four books and her Los Angeles Times column, she identified diverse customs from around the world and introduced a global audience to cultural dos and don'ts. As a consultant and speaker, Dresser has presented cultural awareness training in business, educational, and service settings. She has been interviewed on *Voice of America* and numerous radio and TV shows.

Watch her talking on the topic of manners and body language across cultures and answer the following questionnaire:

1. Nadine tells an anecdote that shows how in Vietnam, when you are listening to someone speaking and in order to show that you are giving all your attention
  - a. you stand up
  - b. you cross your hands in front of you
  - c. you fiddle and fidget with something
  
2. The teacher thought that the student from Vietnam
  - a. was rejecting the other student's idea
  - b. was misinterpreting the other student
  - c. was confronting the other students
  
3. *howly* is
  - a. the Mauri form of greeting
  - b. a Eskimo word which means *not of the same breath*
  - c. a Hawaiian word meaning Americans
  
4. The student was surprised when he went to meet his grandmother for the first time in the Philippines because
  - a. she inhaled him
  - b. she sneezed in front of him
  - c. she bowed to him
  
5. When greeting someone from another country, according to Ms Dresser, it is better to
  - a. avoid shaking hands if you are a woman
  - b. do what you normally do in your own culture
  - c. hesitate and see what the other person does